Intellipass

Prelicense Education Instructions

Thank you for choosing Intellipass for your prelicense exam preparation

Registration form: Please complete the registration form at the front counter.

Class fees: There are no refunds once the class has been started. If the class has not been started, there is a \$25 cancellation fee, with the return of all unused written materials. Students will need to request, if qualified, a refund from Intellipass. Your class fee allows you to take a "refresher" class at no additional charge if it is taken within 3 months of your initial class (at the discretion of the instructor).

Class times: Washington State requires a minimum of 20 hrs. of study for each line of insurance in order to obtain a Certificate of Completion for that line. Live lecture classes start at 9:00 a.m. Lecture times may vary, ending between 5:00 p.m. and 5:30 p.m. Additional self study time will be needed to complete the state requirement.

Breaks: The live lecture classes will usually break for lunch between 12:30 and 1:00. Instructors will also provide several breaks throughout the day.

Dress and Supplies: We suggest that you dress comfortably (and wear layers) as the class days are quite long and temperatures vary throughout the day. Bring a pen or pencil to take notes with, along with a highlighter if you choose to.

Food: You may bring food and drinks into the classroom as long as you practice good housekeeping.

Classroom etiquette: All communication devices must be off or on silent mode in the classroom as beeping or ringing is very distracting. No computers or recorders are allowed during the lecture. Please do not whisper or text during lecture time or when students are working on worksheets. It is very distracting to the people around you. The building is not equipped for WI-FI. Recording of the lecture is not allowed. Please wear little or no fragrance, as some of your fellow students may be sensitive to fragrance. Please do not discuss individual products or companies with other students, or actively try to recruit a fellow student, as this could cause unnecessary stress or confrontation.

Classroom questions: Time allows us to take a limited number of questions during lecture and they must pertain to the curriculum. Please ask questions that will clarify the materials that we are covering. **Do not ask questions about personal policies**. Do not ask **what if** questions. If you have a question about a personal situation, you may ask the instructor during a break or on another day.

Certificates: After you complete the required number of hours and curriculum, we will issue you Certificates of Completion, which are needed to take the State exam. If you need a duplicate of your certificate(s), we charge a processing fee of \$10.00.

Testing: The State insurance exams are administered by **PSI. Call 1-800-733-9267 to schedule and pay for an exam or go to psiexams.com.** Information about the exams and fingerprinting can be found at psiexams.com in the **Candidate Information Bulletin** (<u>it's very important that you read it</u>). We recommend that you allow yourself a **minimum** of 12 hours of additional study time prior to taking the exam.

Fingerprinting: If you are not currently a licensed insurance producer in Washington State, you will need to have your digital fingerprints taken. Digital fingerprinting services are available at the PSI testing centers. Currently, the fee (around \$48) includes the rolling fee and background check. **Candidates must make a reservation and payment before they can have their fingerprints taken at the test center.** Schedule online at **Identogo.com or call IdentoGO Centers at 888-771-5097.**

Applying for your License: You must apply for your Insurance License online at the OIC website: **insurance.wa.gov**.